



Return Policy ~ New Reality Presentations & DennisMerrittJones.com

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At New Reality Presentations and DennisMerrittJones.com we want you to be 100% satisfied with your purchase of our products. However, in the event you should need to return a product, the following describes how to go about that process.

- **Defective Item:** On the off chance that an item is defective, we will gladly replace it upon the return of the defective item.
- **Returns:** Should you decide that the item you ordered is not what you expected, you may return it within 14 days. The product must be in its original packaging and in sale-able condition. A restocking fee of 15% will be charged for all returned products; return shipping costs will not be refunded. Your refund, minus the restocking fee, will be processed within 14 business days. You will receive notification of when the returned item has been received and when the refund has been issued.
- **Reason for Return:** We are always interested in improving our products. We would greatly appreciate your comments on why you are returning your purchase as it will help us improve our offerings to the public. However, should you choose not to tell us, your refund will still be processed in accordance with the policy stated above. Your answers are strictly confidential.

Thank you!

Feel free to contact us at: Diane@DennisMerrittJones.com -
or at 805-426-4566, 9:00am-4:00pm Pacific Time, Monday - Friday

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Please Include Form with Return

CustomerName_____

Address_____

City_____ **State**_____ **Zip**_____

Phone_____ **email**_____

Cost of Purchase_____ **Payment Method**_____ / _____ / _____

Cash Check No. Credit Card Sec. Code

Credit Card_____ **Exp.Date**_____

Reason for return_____

Return Label for:

New Reality Presentations
P.O. Box 940837
Simi Valley, CA 93094